

Delta Dental — Virtual Visits

delivered by TeleDentistry.com



Your employees, who are current members of Delta Dental of Virginia, have 24/7/365 access to a dentist through Delta Dental — Virtual Visits when their dentist is not available.*

It's safe.

Teledentistry is a safe and effective way to receive care and avoid the emergency room. Your employees can use Delta Dental — Virtual Visits when they:

- have a dental emergency and do not have a dentist,
- need access to a dentist after hours,
- or need to consult a dentist without leaving home or while traveling.

The teledentistry service is included in your employees' existing dental plan* and counts as an oral examination.

Follow these steps to get started

- Step 1:** Visit [DeltaDentalVA.com](https://www.DeltaDentalVA.com) and click on Delta Dental — Virtual Visits to create an online account.
- Step 2:** Fill out required online forms.
- Step 3:** Take photos of the problem area.
- Step 4:** Connect with a TeleDentistry.com dentist and begin your consultation.

It's easy.

Members can conveniently access the teledentistry service by a smartphone, tablet or computer with audiovisual capabilities. Or members may call a dedicated phone number at **866-256-2101**.

TeleDentistry.com dentists provide the initial consultation and can write prescriptions** when appropriate. Members will then be referred to a Delta Dental network dentist for further diagnosis and treatment.

After the initial consultation

The TeleDentistry.com dentist will email consultation notes to your member's Delta Dental network dentist for further treatment. If your employees have not established care with a Delta Dental dentist, TeleDentistry.com will refer them to an in-network dentist.***

Need more help? All Delta Dental of Virginia members have access to the Delta Dental — Virtual Visits dedicated phone number, available 24/7/365 at 866-256-2101.

*TeleDentistry.com services are only available to current Delta Dental of Virginia members. A TeleDentistry.com consultation counts as a problem-focused exam (D0140) under your dental plan. **e-prescriptions are not available internationally through TeleDentistry.com. ***TeleDentistry.com services are not currently available in the state of Maine.