



*For benefits on the go, download
the Delta Dental mobile app.*



Delta Dental of Virginia
4818 Starkey Road
Roanoke, VA 24018

800.237.6060
DeltaDentalVA.com
DeltaDentalVABlog.com



Point. Click. Smile.

Employee Web Guide



Online access will make you smile.

It's right before your dentist appointment and you'd like to know how much you may need to pay. With Delta Dental of Virginia, simply log in to DeltaDentalVA.com to check benefits, check coverage levels, claims status and more.

Getting Started

- Go to DeltaDentalVA.com and click Subscribers.
- Click "New Users Register Here" under the Subscribers login.
- Follow the instructions to complete your registration.

Logging On

- Go to the Subscribers page at DeltaDentalVA.com.
- Enter your user name and password, then click login.
- From your benefits page, you can access all your Delta Dental benefits information.

If you lose your login, go to the Subscribers page and click [Forgot User Name](#) or [Forgot Password](#) to retrieve your information.

Log into DeltaDentalVA.com for:

ID Cards

Print or view your ID cards from DeltaDentalVA.com.

Member Handbook and Evidence of Coverage (EOC)

Ask your human resources manager if the option to access your Member Handbook and EOC online is available upon logging in.

View Benefits

The Dental Benefits tab provides an overview of:

- The type of dental coverage you have.
- The date your coverage is effective.
- Number of cleaning visits available.
- Deductibles, out-of-pocket maximums, amounts you have used and any remaining balances to date.
- Each covered individual's benefits.

Cost Estimator

The Cost Estimator can help you prepare for dental expenses by providing an estimate for common procedures such as cleanings, fillings or crowns. It does not indicate whether a procedure is covered under your plan, what Delta Dental may pay, or whether deductibles or maximums have been met.

Claims

After you visit your dentist, click the Claims tab to find out whether your claim has been paid or if it is in process. If the claim has been paid, you can see exactly how much you owe for each service. You can also search claims to view all claims submitted for you and your covered dependents.

Forms

Forms are available on the Forms tab. If you visit a dentist who doesn't participate with Delta Dental, you can download a claim form from this section.

Find a Dentist

A list of dentists near you and dentists you've visited will appear on your benefits site. You can also search for a dentist and see which dentists participate in your dental plan.

Live Chat

Chat with a customer service representative using our live chat.

No login is needed to:

Find a Dentist

Use the Find a Dentist search to find a participating dentist in your area.

Additional Information

Other materials such as forms and oral health information is also available without logging in.